



## **Your Full Service Radiology Billing Solution**

**RADMAX, LTD is a one stop source for all your radiology AR management needs. We combine advanced technology, total value and dedicated customer service to provide you the most comprehensive and progressive package that goes beyond billing.**

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**R**ADMAX, LTD offers radiology billing and AR management to physicians and imaging centers. We are a full service solution, offering outsource billing at a fair price, the latest in billing technology, personalized customer service, and coding and compliance training for physicians and office staff alike. Although there are many companies that do medical claims billing and AR management, RADMAX is one of the only companies that focuses on a single medical specialty, so we can stay focused on one area and yield maximum results for our clients.

### **Reliable Established Experience**

With the present climate of reduced medical reimbursement from third party insurance companies and increasing pressure for healthcare providers to reduce costs, it makes sense to outsource your billing and AR to RADMAX. We pride ourselves in having a well educated staff that is experienced in billing radiology charges, streamlined technology, correct coding education, efficient billing, and organized follow-up of claims to maximize revenue for physicians and radiology facilities.

### **Available Front End Consulting Service**

RADMAX, LTD offers added value to you by providing billing and coding education to physicians and/or front end staff to help identify unrealized revenue due to coding and charge capture errors. It is a top priority of our staff to keep in constant contact with our clients and scrutinize all documents for any coding issues.

### **Dependable State of the Art Technology**

RADMAX, LTD utilizes the most advanced technology available to streamline and automate processes like charge capture, billing interfaces, and payments. This is an area where other billing services may fall short, only offering more outdated processes such as paper and snail mail. We offer both manual and computerized charge entry.

### **Meticulous Back End Third Party Collection**

RADMAX, LTD follows claims through the entire collection process. We are one of the most diligent services of our kind in existence today. We are committed to staying on the accounts in order to collect the entire amounts owed and to be properly staffed with educated employees that will pursue your third party AR diligently and efficiently.

### **Affordable AR Management Packages**

RADMAX, LTD utilizes streamlined technology, which in turn keeps our costs down and allows us to pass the savings on to our clients. Let us demonstrate how our technology saves you both time and money. Anyone can provide discounted billing services, but RADMAX goes a step further, helping you to manage and maximize your income while offering a competitive price.

### **X-TRA Focus on Customer Service**

RADMAX, LTD is committed to providing excellent customer service. We strive to be available to you and your staff at all times to answer your questions and meet your needs quickly and efficiently.



## *Let us Maximize Your Bottom Line!*

### Medicare's Top 10 Billing Errors

1. Duplicates
2. Bundled Services
3. Medical Necessity
4. Beneficiary Eligibility
5. Medicare Secondary Payer (MSP)
6. Non-covered services
7. Provider Number Missing
8. Unique Provider Identification Number (UPIN)
9. CLIA

### Fair Pricing

Many services charge a percentage of the total charges billed, which gives no incentive to the billing service to follow up and collect on those charges. At RADMAX, we bill for our services by charging our clients a percentage of the payments made to the provider—the actual money collected—not the total charges billed out. Our highly trained staff focuses on all aspects of billing and AR management, paying close attention to following up on claims with insurance companies. The bottom line—we are only paid when the accounts are paid. The result is a win-win situation for our clients and for us.

We use the latest advances in technology to help streamline the billing process and increase efficiency. We find that using such solutions as automated payment posting and code scrubbers saves time and makes us more efficient. This also saves us on costs that we can pass on to the client. We do realize, however, that our clients must be comfortable with the technology used. For this reason we work with the client to best meet their “comfort zone.”

Our flexible options are designed to offer clients the exact radiology billing and AR management services they need at a competitive price. We offer a standard service package at an outstanding value, which is upgradable with optional services such as custom coding software, coding training, and consulting services to suit your individual needs.

### **RADMAX Standard Service Includes:**

- Third party billing for both professional and technical charges, including primary and secondary claims submission
- Accounts receivables management including appeals for denied claims and patient co-portion follow-up
- Charges and patient demographics submitted to us on paper or electronically

- Account audits for lost charges
- Monthly patient statements
- Payment posting
- Electronic data interchange including electronic claims submission and electronic payment posting (when available by insurance)
- Electronic funds transfer
- Customizable reports including accounts receivables aging and monthly collection statistics
- Coding scrubber used on all charge entry to assist in correct coding of claims before they are submitted to the insurance company
- Ability to handle freestanding (CMS-1500) or hospital based (UB-92) radiology billing

### **RADMAX Optional Services Include:**

- Radiology coding training for physicians and/or facility staff
- Additional third-party coding software tools
- Custom designed charge tickets
- Specialized financial analysis services including reimbursement analysis
- Indigent program implementation to help identify patients who cannot pay balance due to financial hardship

At RADMAX, our ultimate goal is to maximize our clients' bottom line. We will work with our clients closely and promise to be available to answer your questions. Our success depends upon your success, and we WILL get results! Contact us today with any questions you may have and to receive a pricing quote. Also, please visit our website at [www.rad-max.com](http://www.rad-max.com).